

# ***BUSINESS OPERATING ENVIRONMENT***

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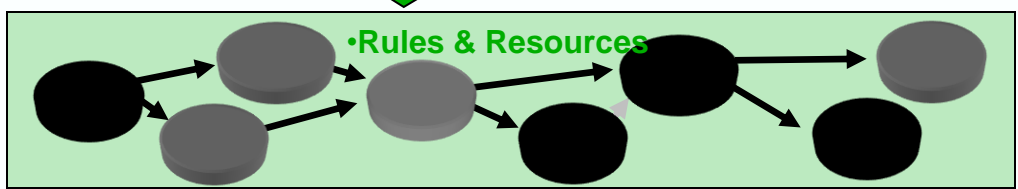
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# •Business Operating Environment

- Business Command & Control
- Business Planners & Analysts

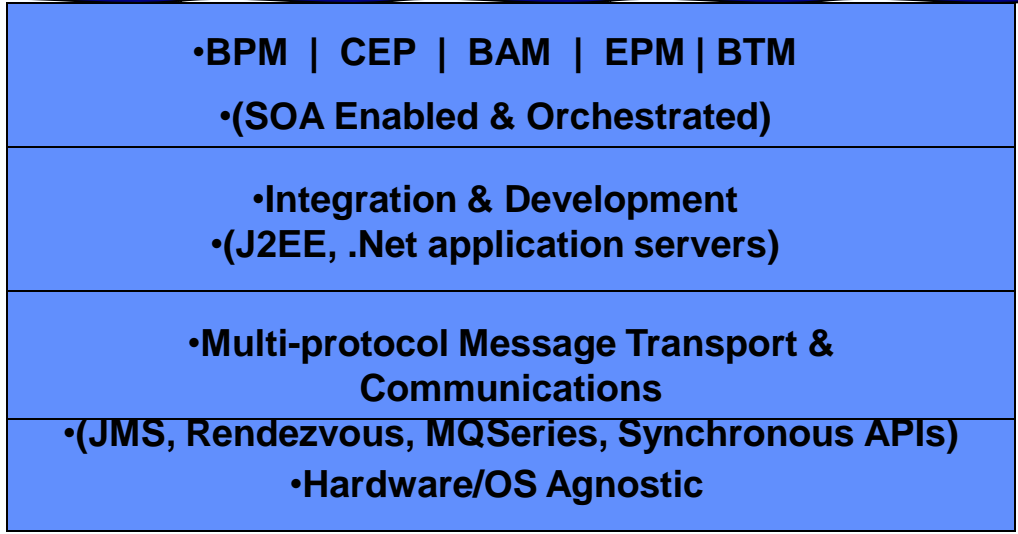
- Business Goals & Protocols (What & Why)
- Business Events (When)
- Business Process (How)
- Business Quality (Measurement)



•Business Services Management

•Business Domain

- Composition Specialists
- Infrastructure Specialists



•Technical Services Provisioning

•IT Domain

## •Legend

• BPM – Bus. Process Mgmt    CEP – Complex Event Processing    BAM – Bus. Activity Monitoring

• EPM – Enterprise Performance Mgmt    BTM – Bus. Transaction Mgmt

